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ADVANCE with EQ

Two powerful workshops to enhance personal effectiveness



Emotional Intelligence (EQ or EI) is fast becoming well-known throughout the business world as a critical component of personal effectiveness. Intellect, technical expertise and business intelligence can only carry you so far if emotional intelligence is lacking. Here are two upcoming workshops that will enhance personal effectiveness and give you skills to take better control of your life.

WORKSHOP
01

COACHING WITH EQ: EQ Assessment & Development Global Certification

Accredited by  ICF
20 to 23 November 2013

Ideally coaching supports clients to create positive change - but change doesn't happen just from "knowing." Emotions are a key driver for professional and personal transformation. The CEQ equips professionals with a powerful emotional intelligence assessment (the SEI) and the Six Seconds Change MAP as a roadmap for structuring a transformational coaching process fuelled by EQ. A complete toolset to measure and develop the key drivers of performance, the SEI assessments support professionals get better results on the "people-side."

WORKSHOP FACILITATOR

Marilynn Jorgensen

Marilynn is an accomplished coach, consultant and educator with over 30 years of experience in learning and emotional intelligence. Her work supports transformational change through increased self-awareness, enhanced ability to make powerful choices and the development of a purpose-driven future. A Master Trainer and Coach for the Six Seconds Emotional Intelligence Network, Marilynn works in business, healthcare, and education to promote effective EQ development programs. Marilynn delivers Six Seconds Certification programs around the globe, and leads the development of Six Seconds' coaching programs.



INVESTMENT:

FULL REGISTRATION:
RM7,250 per participant

For information on group registrations of 2 or more participants, please contact us for special discounts.

Phone: (6-03) 5621 2178

Email: (Julie Lai) malaysia@6seconds.org

DON'T MISS IT

WORKSHOP
02

Engaging the Inner Side of Effective People

7 to 8 November 2013

This is an interactive and engaging 2-day workshop where participants will discover how to develop their emotional intelligence skills to increase personal and interpersonal effectiveness.

SOME KEY LEARNING OBJECTIVES:

- Participants will become more conscious of their own emotions and how they are projected to people around them
- Recognize their own unconscious reactions and take the necessary actions to act on toxic or negative autopilot reactions
- Apply consequential and systemic thinking approaches before decision-making or taking actions that may result in undesired outcomes or emotional outbursts
- Practice tools that will assist them to dissipate toxic emotions quickly

WORKSHOP FACILITATOR

FC LAW

FC is the Country Director of Six Seconds Malaysia and is also the founder of The Solutions Gallery, a company specializing in helping clients build stronger sales and service leadership cultures. He has more than 20 years of extensive sales and marketing experience in creating and implementing business strategies to corporations of diverse sizes including multinationals and local organizations. For over 20 years, FC has been active in training, coaching and facilitating in the various senior management positions he has held, even before he became a full-time professional trainer in year 2000.



INVESTMENT

FEE: RM2,000 per participant

GROUP REGISTRATION FOR 3 OR MORE PARTICIPANTS:
Less another RM100 per participant.

Fee includes Lunch and Tea Breaks

For more information and registration, please contact:

Phone: (6-03) 5621 2178 Email: malaysia@6seconds.org

REGISTER NOW!

FOOD for THOUGHT

Monday Blues or Something Else

While handing over the Remittance Form over the counter in a bank, I said to the frontline staff, "I need a Bank Draft."

She replied grimly, "Sign here and here."

I complied and asked, "Instead of withdrawing cash, can the bank debit my account?"

"Counter 7, wait till she calls you," said the grim-face staff after passing my form over to her colleague.

I must admit I got a little miffed by her dismissive attitude and it reminded me why I loathed going to banks. Then I got to thinking whether I was peeved with her attitude or was it something else. I looked at the entire row of counter staff and lo and behold, all of them were equally grim and serious!

Was it the Monday blues or just one coincidental but contagion moment of bad customer service? Ironically, plaques in the banking hall declared that it had won countless awards for Service Excellence. It sure made me wonder about the awards they had received.

When it was my turn at Counter 7, I again asked if the bank could debit my account. The staff turned to her Officer for confirmation, and I noticed this Officer was looking even grimmer. It was as if she was angry that her thoughts had been interrupted by a customer's question.

All this made me think: So dreary at 9.30am on the first day of the week, what's it going to be like for everyone in the coming days?



Every day, people settle for less than they deserve. They are only partially living or at best living a partial life. Every human being has the potential for greatness.

Bo Bennett

Written by FC Law
Country Director

Six Seconds Malaysia and founder of The Solutions Gallery

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THE SOLUTIONS GALLERY AND SIX SECONDS MALAYSIA PERSONAL DATA PROTECTION POLICY

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